

## Reservation form

Please complete the form below and return it to the University of Idaho Study Abroad Office at:  
 901 Paradise Creek St., LLC Building #3, Ground Floor, P.O. Box 441250  
 Moscow, ID 83844-1250  
 Tel: (208) 885-4075 Fax: (208) 885-2859 E-mail: [abroad@uidaho.edu](mailto:abroad@uidaho.edu)

|   |            |                       |                                  |                             |        |
|---|------------|-----------------------|----------------------------------|-----------------------------|--------|
| Expedition name:  |            | Start date:           |                                  | End date:                   |        |
| Alternate expedition:   |            | Alternate start date: |                                  | Alternate end date:         |        |
| Title:  | Full name: |                       |                                  |                             |        |
| Occupation:   |            |                       | Organization:                    |                             |        |
| <b>For students:</b><br>University:   |            |                       | Field of study:                  |                             |        |
|   |            |                       | Year:                            |                             |        |
| Postal address:   |            |                       | Name & address of family member: |                             |        |
| Tel. nr:  |            |                       | Tel nr of family member:         |                             |        |
| E-mail:   |            |                       | E-mail family member:            |                             |        |
| Nationality:  |            |                       | Passport nr:                     |                             |        |
| Date of birth: Year _____ Month _____ Day _____   |            |                       |                                  | Gender: Male ___ Female ___ |        |
| Travel insurance covering cancellation, curtailment, medical, emergency travel, personal accident and lost luggage is compulsory.   |            |                       |                                  |                             |        |
| I heard about EcoLife Expeditions through:  | Friends    | Email                 | Internet search                  | Travel agent                | Name:  |
|   |            |                       |                                  |                             | Other: |
| <p>I have paid a 25% deposit by direct transfer into your account, please find the deposit slip attached. The balance of the fare is due four weeks before departure.</p> <p><b>Bank details:</b><br/>                 Bank: Nedbank                      Branch: Brooklyn, South Africa                      Branch code: 163145<br/>                 Account name: EcoLife              Account number: 1631073575                      SWIFT code: NED SZ AJJ<br/>                 Address: Brooklyn Mall, Bronkhorst Street, New Muckleneuk, Pretoria, South Africa</p> <p>I have read, fully understand and accept the reservation terms and conditions as set out overleaf. I accept the terms and conditions applicable to the reservation contract.</p> |            |                       |                                  |                             |        |
| <p><b>Signature:</b> _____ <b>Date:</b> _____</p>   |            |                       |                                  |                             |        |
| On receipt of your reservation, we will forward you confirmation together with an information dossier with details on clothing, climate, visas etc.   |            |                       |                                  |                             |        |
| <b>Remarks:</b>   |            |                       |                                  |                             |        |

## Terms & Conditions

### How to book

Please complete the reservation form and return it to EcoLife Expeditions together with a deposit of 25% of the applicable fare. The deposit will be refunded if EcoLife Expeditions cannot accommodate your request. Please note that reservations cannot be confirmed without a deposit. The balance of the fare is due 4 weeks prior to departure.

- 1) **THE CONTRACT:** In this contract the following words shall have the corresponding meanings unless the context other wise indicates and the same meanings shall be applicable mutatis mutandis to the booking conditions:

|                   |       |  |
|-------------------|-------|--|
| <b>EcoLife</b>    | means | <b>EcoLife Expeditions (Pty) Ltd.</b>                      |
| <b>The Client</b> | means | <b>the person who accepts the reservation by signature</b> |

- 2) The client who signifies the acceptance of a reservation does so on behalf of themselves. All reservations are made with EcoLife and no person has any authority on its behalf to vary any of the terms and conditions which are applicable.
- 3) A non-refundable deposit of 25% for each client is required when submitting the reservation form, which shall be returned to EcoLife on completion. The reservation fee is accepted as part of the inclusive fare and will only be refunded if the applicant cannot be accommodated.
- 4) The full amount due by the client to EcoLife shall be payable not less than 4 weeks prior to the date of departure. If the full amount is not paid in due time, EcoLife reserves the right to treat the reservation as cancelled. Late applicants however may join the expedition on an availability basis.
- 5) **CANCELLATIONS:** If a booking is cancelled with the consent of EcoLife, EcoLife shall retain the full deposit. If the booking is cancelled less than 42 days before departure, EcoLife shall retain the full deposit and a cancellation fee will be payable by the client as follows:
- |              |                    |
|--------------|--------------------|
| 41 – 29 days | 40% of total fare  |
| 28 – 14 days | 60% of total fare  |
| 13 – 0 days  | 100% of total fare |
- Cancellation insurance is compulsory for all EcoLife expeditions. It is the client's responsibility to arrange cancellation insurance. Should a client fail to join an expedition after the departure or leave prior to its completion, no refund or liability will be accepted by EcoLife.
- 6) The client is aware that the itineraries are flexible and could be influenced by local conditions. EcoLife reserves the right to make changes to the itinerary should it be deemed necessary. EcoLife will not accept any claims of any nature including consequential damages as a result of any accommodation or other facilities, made or becoming unavailable during the expedition. The client hereby indemnifies and holds EcoLife harmless in respect of any such claim.
- 7) EcoLife reserves the right to cancel any expeditions without prior notification, in such event, all monies paid will be refunded in full which shall constitute the full extent of EcoLife's liability to the client.
- 8) The client undertakes and agrees that he will, at all time, comply with a reasonable code of conduct during the expedition and will not in any way constitute a nuisance to the other persons on expedition. Should the expedition leader deem the client to be a hindrance or a danger to the rest of the group, or should the client be detected in any contravention of the laws, customs or foreign exchange regulations of a country, the client is aware that EcoLife may order the client to leave the expedition without right to refund of any monies paid and without liability to EcoLife or its employees or agents. The client shall be obligated to make his/her own way home at his/her own expense and responsibility. In such circumstances EcoLife shall not be liable to make any refund.

- 9) **CLAIMS & COMPLAINTS:** In the unusual event that a client has a complaint against EcoLife, the client must first inform the expedition leader whilst on tour, so that the expedition leader can attempt to rectify the matter. Should the matter not be rectified whilst on expedition, the client should write to EcoLife as soon as possible.
- 10) **BAGGAGE:** The client is aware that baggage is restricted to the following dimensions: 16" wide x 24" high x 31" deep (406 x 609 x 787 mm). In addition a daypack or camera bag will be allowed. EcoLife may refuse to carry baggage in excess of these dimensions if necessary. All baggage and personal effects are at all times the clients risk and EcoLife cannot accept liability for any loss of baggage or personal effects.
- 11) **TRAVEL DOCUMENTS:** The client acknowledges that it is his responsibility to ensure that he is in possession of the necessary valid travel documents, passport, visas, vaccination certificates, etc.
- 12) **INSURANCE:** Comprehensive travel insurance covering cancellation, curtailment, medical emergency travel and personal accident, is compulsory for participants on all EcoLife Expeditions. The client acknowledges that it is his responsibility to take out insurance. The client undertakes to take comprehensive travel insurance to cover his/her personal requirements. Please note that credit card travel insurance is inadequate for an expedition.
- 13) **FACTORS OUTSIDE ECOLIFE'S CONTROL:** The client is aware that unforeseen circumstances due to road conditions, weather, mechanical breakdown, accident, border closure, political situations etc are beyond the control of EcoLife and can delay and change the performance of the expedition.
- 14) **HEALTH:** The client acknowledges being aware of the proposed itinerary and it is the client's obligation to ensure that he/she is medically fit and able to embark upon such an expedition. A medical certificate is required for passengers over 65 years of age.
- 15) This reservation and eventual contract between the client and EcoLife shall be deemed to be concluded in Pretoria, Province of Gauteng, Republic of South Africa; and shall be interpreted according to the laws of the Republic of South Africa. In the event of any action hereunder, the Supreme Court of South Africa shall have jurisdiction in regard thereto, notwithstanding that the amount of the claim may be within the jurisdiction of the Magistrate's Court.
- 16) If a client wishes to transfer from one expedition to another, prior to 42 days before departure and if EcoLife agrees, and administration fee of US\$30 per client will be charged. Normal cancellation fees will apply within 41 days of departure.
- 17) EcoLife believes that the contents of this brochure are correct at the time of printing, but all prices and services are subject to change or withdrawal without notice.
- 18) EcoLife reserves the right, without giving further notice, to use photographs and films taken during tours, for publication in a brochure or advertising material. The client acknowledges this right and will not hold EcoLife liable for permission or payment.
- 19) **PRICE INCREASE:** EcoLife reserves the right to increase their expedition fares due to any increase in airline tariffs, fuel costs, game reserve entry fees, or fluctuation of exchange rates.